

OUR SUPPLIERS' TERMS OF WARRANTY

Date: 01 November 2011

The Manufacturer warrants to SteelChief Industries Pty Ltd that our pre-painted coloured steel if correctly installed and maintained,

- Shall not perforate by natural weathering corrosion for : 15 years

If the steel cladding (installed and maintained in accordance with the specific guidelines, terms and conditions below) fails to perform as warranted due to a defect in the material, the cladding will be repaired or resupplied, or compensation provided with due regard to the prorata of actual performance versus warranted performance. No liability shall be accepted for any consequential loss or damages attributable to the failure.

TERMS AND CONDITIONS

This warranty is your assurance that our colour-coated steel, if properly installed and maintained, will meet minimum expected performance levels for at least the warranted period from the date of shipment.

However, certain specific problems and situations (listed below) must be addressed and rectified early in order to get the best possible performance and, if not rectified, will result in the warranty being void.

1. The warranty applies only to cladding and flashing made from prime quality pre-painted coloured steel. Guttering, downpipes, brackets, doors and other accessories are excluded.
2. Cladding must be handled and installed in accordance with the published company works guidelines current at the time of installation, with particular attention to the issues listed below:-
 - a. Keep sheet dry at all times while stacked in bundles prior to installation. Wet sheet should be separated and dried to minimise the risk of accelerated corrosion due to "wet stacking".
 - b. Do not cut sheet by circular saw or grinders as high temperature swarf will damage the coating.
 - c. During construction, remove swarf and other debris daily to minimise risk of localised corrosion.
3. Fasteners must comply with AS 3566 Class 3 or Class 4, and be certified as such by the supplier of fasteners.
4. All fixings, flashings and associated components must be manufactured from compatible metals (our pre-painted coloured steel, zinc or aluminium). For long lasting consistency in appearance, flashings should be made from the same material as the cladding.
5. The paint finish supplied must not be scratched, abraded damaged, or coated with any foreign matter or incompatible material (including stack and flue deposits).
6. Product failures wholly or in part due to the following causes are not covered by this warranty.
 - a. Mechanical, chemical or other damage before, during or after installation.
 - b. Attack from chemical agents, fumes, liquids or solids other than direct rainfall.
 - c. Unwashed areas sheltered from normal rainfall and not regularly cleaned.
 - d. Extended contact with soil, dust, ashes, fertilisers or moisture retaining substances.
 - e. Areas in metallic contact with incompatible materials (eg. lead, copper, carbon/graphite, or stainless steel) or subject to water run-off from such incompatible materials.
 - f. Failure to remove debris and/or failure to provide free drainage of water including internal condensation from all surfaces of the product.
 - g. Deterioration of the panels caused by contact with wet, green or treated timber.
 - h. Severe marine, industrial or corrosive environments unless specifically agreed and noted. Installation must be more than 3km from marine or industrial environment.
 - i. Storm and tempest or other Acts of God.
7. Failure of the products from corrosion is defined as when the sheet is perforated. Surface rust, or minor corrosion at tension bends or cut edges due to natural weathering does not constitute failure of the product.